



Frontier Energy

November 2024 – Issue 4



Important Announcement: Bill Payment Options During the Canada Post Strike

Due to the ongoing Canada Post strike, paper bill delivery will be interrupted. However, your payment is still due on the Current Charges Due Date. To make sure you stay on top of your bills, consider these reliable options:

1. **Online Banking:** Pay through your bank's online platform by adding Battle River Power Coop as a payee. Use your account number to complete the transaction.

*A reminder to key in your account number without the decimal point. E.g. Account# 70083.00, please key in 7008300.

2. **Telephone Banking:** Contact your bank's telephone service or call us directly at 1.877.428.3972 to pay with a credit card.
3. **Pre-Authorized Debit or Credit:** Sign up for automatic payments from your bank account by contacting us at 1.877.428.3972 or emailing brpc@brpower.coop.
4. **In-Person Payments:** Visit our office at 135 47017 Hwy 21, Camrose, Mon-Fri, 8:00am - 4:30pm.
5. **Drop-Box Payments:** Use our after-hours drop-box at our office, clearly labeling your payment with your account information.
6. **Online Account Access Portal:** Sign up for our online portal to easily manage your account, view bills, and make payments. Contact us to register!

For more information or assistance, reach out to our team at 1.877.428.3972 or email us at brpc@brpower.coop. We're here to help!

New Rate of Last Resort Approved for BRPC Members

Effective January 1, 2025, Battle River Power Coop's Board of Directors has approved a Rate of Last Resort (RoLR) of 13 cents per kWh for all members (per the Rate of Last Resort Regulation), set as a fixed price for the next two years. The RoLR rate will replace the current Regulated Rate Option (RRO). Members currently on the RRO will be automatically transferred to the new RoLR starting January 1, 2025.

Battle River Power Coop remains dedicated to offering competitive energy options. Whether you are a small or large consumer, eligible members can explore our fixed contract options. For those interested in other alternatives, you are welcome to visit the Utilities Consumer Advocate (UCA) at www.ucahelps.alberta.ca or call 310-4822 (toll free in Alberta) to explore a range of energy retailers.

To help members make informed choices, the UCA will also reach out quarterly to those on the RoLR, advising them on available retailer alternatives. We encourage you to take advantage of these updates to understand your options better.

Box 1420 Camrose, AB T4V 1X3 North of Junction, Highways 13 & 21

www.frontierenergy.coop | frontier.energy@brpower.coop

24 Hour Toll-free: 1.877.428.3972 | Local: 780.672.7738 | Fax: 780.672.7969



Holiday Greetings

from Battle River Power Coop

From our homes to yours, the Directors, Managers, and Staff at Battle River Power Coop send warm wishes for a safe and joyful holiday season!

To all our valued member-owners, may your homes be filled with warmth, joy, and peace as you celebrate the magic of Christmas.

***Merry Christmas to you and yours from all of us at
Battle River Power Coop!***



Holiday Office Closures

Our office will be closed December 25, 26, 27, and January 1. We will be open December 30 and December 31.

If you experience power issues, please call 1.877.428.3972, report the outage on our website, or use our FREE App, available for download on our website under "Resources."

A Season of Savings & Cheer:

Unwrap Holiday Benefits with Battle River Power Coop's Member Value Program!



Location	Business
Canada	The Co-operators
Alberta	Fountain Tire
Alberta	Drever Agencies Inc.
Alix	Lori's Little Luxuries
Beaumont	Beau Villa Flowers & Gifts
Bittern Lake	Shift Innovations & Controls Inc.
Bruderheim	Shirgor Enterprises
Camrose	2nd Floor Computers
Camrose	Audio Video Unlimited
Camrose	D&D Vehicle Sales
Camrose	Nufloors
Camrose	Twists & More
Daysland	Benchmark Hearing Centre Ltd.
Edmonton	Badejo Law Group

Location	Business
Edmonton	Umer Law
Ferintosh	Dragonfly Connection Photography
Ferintosh	Jensen's Wellness Center
Fort Saskatchewan	Angels' Unique Assistance (AUA Canada Inc.)
Killam	Homestead Photography
Leduc	Crackmasters
Leduc	Renu Cycle
Leduc County	Prairie Eco Tech
Meeting Creek	Spruce Cottage Industries
Wainwright	Globe Footwear Ltd
Wetaskiwin	Coach's Source for Sports
Wetaskiwin	Cherry Grove Florist

Visit www.brpower.coop for details

Didn't receive your MVP Card or did you misplace it somewhere? No worries! Give Battle River Power Coop a call at 1.877.428.3972 or email brpc@brpower.coop to get your card sent to you.

If you are a Battle River Power Coop member with a business or know a business that would like to benefit from some free publicity to our member-owners, we would like to chat with you! Send an email to nansee.hughes@brpower.coop with your name, business name, and any details you would like shared with our members for our "Member Corner."

Support for Youth Education through Battle River Power Coop Scholarships

Are you a proud Battle River Power Coop member with a child or grandchild ready for post-secondary education? We're here to help with scholarships for members' dependents, supporting their future every step of the way.



As part of our commitment to community and cooperative principles, Battle River Power Coop proudly supports the education of youth within our membership. Each year, we offer five \$1,500 scholarships to dependents of members in good standing who are entering their first year of post-secondary education in a diploma or degree-granting program.

Eligible students must be high school graduates from the previous or current school year, and applications are due by Friday, February 14, 2025. To apply, students must meet specific requirements, including submitting transcripts, proof of registration, letters of reference, and a personal statement.

We encourage all eligible students to take advantage of this opportunity. For more details and to download the application, visit our website or contact us at brpc@brpower.coop.

Empower your child's education with Battle River Power Coop – where being a member has its rewards!

Message from the Board of Directors

Starting January 1, 2025, Battle River Power Coop will be introducing a new Rate of Last Resort (RoLR) of 13 cents per kWh, effective for the next two years. This new rate will replace the current Regulated Rate Option (RRO), and members who are presently on the RRO will be automatically transitioned to the RoLR.

Battle River Power Coop is committed to ensuring you have access to stable and competitive energy options. A fixed energy rate contract provides predictability and helps members manage energy costs effectively. If you prefer to explore retailer options, the Utilities Consumer Advocate (UCA) at www.ucahelps.alberta.ca or call 310-4822 (toll free in Alberta) is a valuable resource to compare various retailers and find the best fit for your energy needs. Battle River Power Coop offers competitive fixed energy contracts for eligible members, offering a reliable alternative, whether you are a small or large consumer.

To help you make the most informed decision, the UCA will also be reaching out quarterly to those on the RoLR, providing advice and guidance on potential alternatives.

As always, we remain focused on delivering reliable, competitive and affordable energy solutions to our members. Thank you for your trust in Battle River Power Coop.

REGULATED RATE OPTION



The RRO may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. It is not a 'regulated' rate, rather it is a default rate. If you do not have an energy contract, then you are on the RRO.

For November 2024, the RRO is priced at \$0.11080 per kWh, reflected on your enclosed blue bill. For December 2024, the REA monthly rate as calculated under the RRO regulation is \$0.14264. Detailed information on the monthly RRO is available on: www.frontierenergy.coop.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta). Code of Conduct Regulation: Advertising Section 7(1).

**FRONTIER ENERGY IS AVAILABLE FOR POWER TROUBLE
CALLS 24/7/365 CALL TOLL-FREE: 1.877.428.3972**

